

Elinor Hitching , Intuitive/Medium

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Firstly, apologies for the paperwork but, alas, it is a legal/insurance requirement. I've kept it as brief as possible.

Terms & Conditions

The focus of our work together is your spiritual growth. I can suggest potentials to take you further along your spiritual/life path and provide a wider awareness to help you make decisions but what you do with the information I give you is entirely your own responsibility. Take from it what resonates and leave the rest. I offer no guarantees as to who, if anyone, will come through from spirit. Neither can I predict the future.

- Payment is required up-front before an online/phone session goes ahead. I appreciate if you can pay for in-person sessions in cash if possible.
- 48 hours' notice is required for cancellations. Missed appointments and cancellations without sufficient notice will be charged.
- I do not give permission to post any element of a reading on social media.
- By submitting the client intake form, you give your consent to an intuitive reading. You may discontinue a session at any time.
- No reading with me constitutes professional financial, legal or medical advice. Any information I may give you is for general information purposes only. Do not ignore advice from a qualified professional based upon your consultation with me.

Privacy Policy

Please note that this document applies to all new clients from the date at the top of this document. This policy applies to psychic/spiritual/mediumistic/intuitive readings only.

I take the privacy rights of my patients very seriously and I do my very best to make your healing space as private as possible. **I do not share your personal information with anyone. However, if information on abuse or a crime is revealed, it may have to be reported to the relevant authorities.**

- I collect some or all of the following: name, phone number, email address, postal address (for Paypal payments). I do not take any other notes. Continuing to use my services when I am in possession of three or more pieces of information (name, email, phone number, address) constitutes tacit agreement with my having that information on file.
- If you have signed up to my email mailing list, you can unsubscribe at any time.
- I use your personal information to communicate with you. I will communicate with you by phone, text, WhatsApp or email. I will keep your contact details on file for as long as you continue to consult me.
- Your email address and address used for payment are held securely on the servers of my email provider, currently Proton mail, which is known for its attention to privacy. Phone numbers are held in my phone/WhatsApp.
- If you would like to inspect the personal information I hold about you, please contact me and I will respond as soon as possible but generally within 28 working days (unless on holiday or some other such delay). You can also request that I erase any/all of your personal data. This does not include any data I am obliged to keep for administrative, legal, or security purposes.
- This policy may change from time to time. If I make any changes, I will revise the "Last Updated" date at the top of this document and in some cases, I may provide you with additional notice (such as adding a statement to my website or sending you an email notification). If you disagree with any changes to this Privacy Notice and do not wish your information to be subject to the revised Privacy Notice, you will need to contact me to inform me that you are ceasing to use my services. Your use of my services after the posting of such changes shall constitute your consent to such changes.
- If you have any queries about this policy, please contact me: Elinor Hitching, Knocknaskeagh, Lahinch, Co Clare, Ireland, +353 87 7599112 elinor@heart-and-soul-healing.com.